



Limited Warranty Certificate

Aquatemp Environmental Solutions Pty Ltd guarantees all goods sold hereunder are warranted to be free from defects in material and factory workmanship for five years from the date of purchase.

Defective urinals or parts will be replaced at no cost provided we are notified in writing of such a defect, and the goods are returned to us with evidence that they have been adequately maintained and used in accordance with instructions.

Aquatemp Environmental Solutions Pty Ltd shall not be responsible for labour charges, loss, injury or damages, including incidental or consequential damages.

The sole and exclusive remedy shall be limited to replacing the defective goods. Before installation and use, the purchaser shall determine the product's suitability for the intended use and assume all risk and liability, whatever is connected. Where permitted by law, the implied warranty of merchantability is expressly excluded. All weights stated on our website or brochures are approximate and not guaranteed.

This warranty is void under the following conditions:

- Damage due to misuse, defects caused by accident, fire and other acts beyond human control,
- Damage that has a negligible effect on the value and operation of the urinal bowl if an unauthorised person undertakes repairs,
- If installation or maintenance is performed by any person deemed not to be a licensed plumber,
- If the installation is not in accordance with the National Construction Code Volume 3 Plumbing Code of Australia and AS/NZS 3500.2-2025.

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